



March 8, 2011

Dear Air Medical Provider:

Bon Secours St. Mary's Hospital would like to announce the opening of its new helipad. The landing zone is now located on hospital grounds and is adjacent to the Emergency Department. The ground level pad is well lit and has a secured perimeter. Attached are Facility and Pilot Briefing sheets for you to share with your crews.

Each helicopter will be met by a Response Team. The team consists of Security staff, Nursing Supervisors, and Emergency Department staff. The safety of your crews and our staff is paramount to St. Mary's Hospital and each member of our Response Teams has undergone in-depth Landing Zone training. They will respond to each call with a stretcher, portable oxygen and any other equipment your crews specify during their patient report. They are trained to assist you with patient loading and unloading (Cold off-load only), carrying equipment and other duties that you may assign. They will escort your Flight Crew to their destination and will facilitate the transfer of care with receiving staff.

St. Mary's Hospital has been serving Richmond and the surrounding communities of Central Virginia since 1966 and offers a wide range of services to include: 24/7 Interventional Cardiac Cath Lab for time critical STEMI patients, Hypothermia Care for the ROSC patient, Cardiothoracic Surgery that includes LVAD implantation capability, comprehensive Primary Stroke Center, Pediatric Intensive Care Unit with 24/7 in-house Pediatric Intensivists, pediatric subspecialty and surgical services, maternal fetal program (high-risk obstetrics), Level III-b Neonatal Intensive Care Unit, and dedicated Adult and Pediatric Emergency Departments.

We look forward to working with your Flight Crews and are as committed to their safety and wellbeing as you are. If they encounter a situation that needs review, or have comments, questions, or concerns that will help us to improve our operations, please contact us. Included is contact information for the staff responsible for air medical operations at St. Mary's Hospital. As always, you may contact me directly and I'll be happy to assist you in any way.

Fly Safe!

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## Contact Information

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**St. Mary's Hospital  
Facility Information Sheet  
March 2011**

**Address: 5801 Bremo Road  
Richmond, VA 23226**

**Helipad Manager:** Ralph Wheeler  
Administrative Director, Engineering, Security, Safety  
(O) 804-287-7097 (F) 804-673-9324

**Hospital Switchboard:** 804-285-2011  
**Emergency Department/Medical Control:** 804-281-8184  
**Hospital Security:** 804-281-8339  
**Hospital Security Emergency #:** 804-285-2011

**Communications:** Direct Aircraft to Hospital communication (i.e. patient report, equipment requests) should be conducted via the HEAR radio system. St. Mary's HEAR radio frequency is: **155.340**. Security personnel will be present prior to landing and through takeoff. If necessary, they can be contacted by radio at:

Ch 1 Security & Maintenance VHF 461.675 tx/466.675 rx  
Ch 2 Security & Maintenance VHF 453.000 tx/458.000 rx

If Air Medical Dispatch Centers find it necessary to communicate directly with the Hospital they should contact the Emergency Department at 804-281-8184 and speak with the designated Charge Nurse.

**Hours of Operation:** Landing Zone is available 24/7 for all patient transports. All other uses are limited to day time hours only. VFR applies.

**Prior Permission Required:** Specific permission and notice is required for any landing not related to patient transport. Contact Hospital Security to arrange landing.

**Landing Zone Latitude and Longitude:**

N 37 34.95  
W 077 30.83

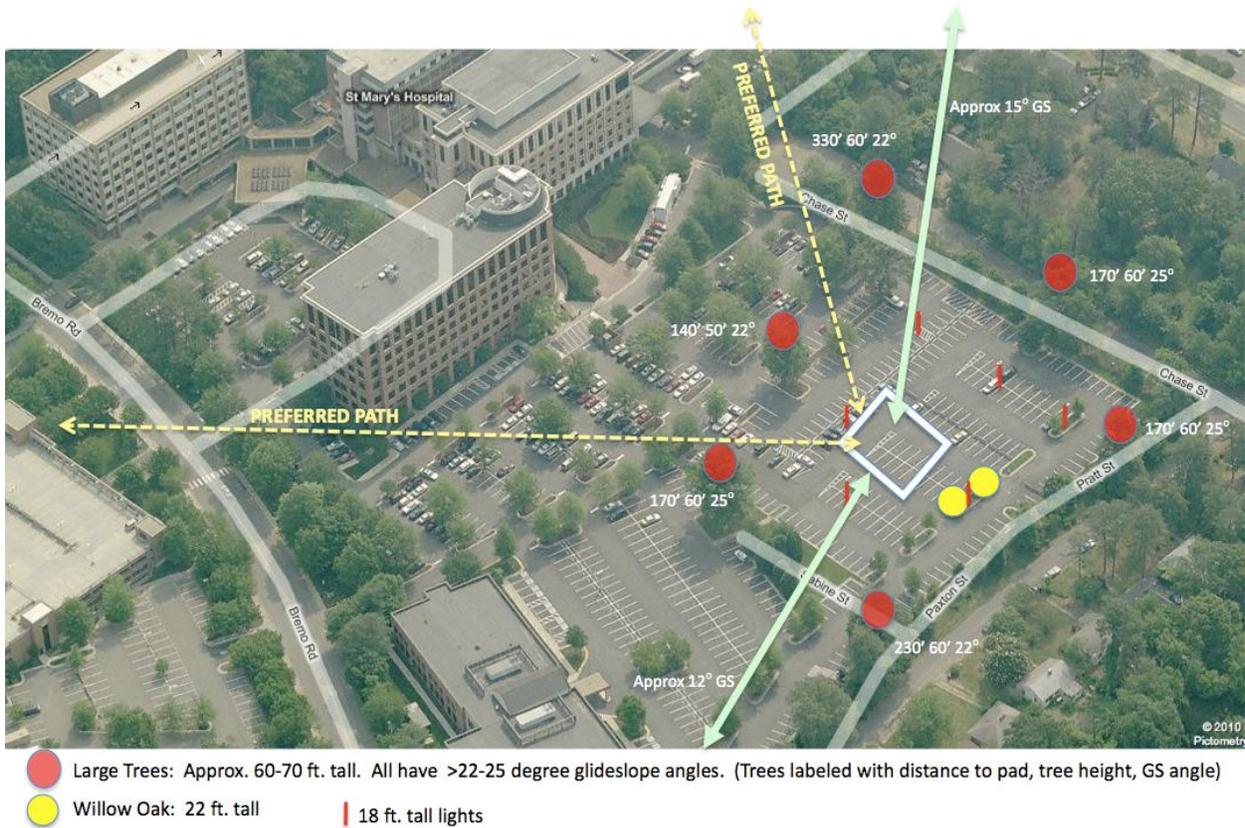
**Flight Path:** Primary Approach and Departure paths are as designated in Attachment 2. The use of the primary path is for sound abatement and good community relations. Please attempt to utilize the primary path as shown unless winds or mission requirements/safety dictate otherwise.

**Attachment 1**  
**Arial View of St. Mary's Hospital Helipad**



## Attachment 2

### Aerial View with Preferred Approach/Departure Path and Obstacles



**Primary Approach:** Steep approach from NW over parking garage (over Bremo Road) into helipad.

**Secondary Approach:** Steep approach from NE over intersections of Libby Road and Monument Road into helipad.

Maintain AGL 1000 feet as long as possible to assist with noise abatement within the community.

**Obstacles:** Numerous trees of varying heights on helipad approach. Parking lot surrounds helipad on 4 sides. There are lights in parking lot. No wires/lines on approach path, but are in tree lines.

Ground helipad surrounded by 3 feet tall chain link fencing on all sides.